

Board of Police Commissioners (BoPC)

AGENDA

September 9, 2026 at 10:00 am

- 1. CALL TO ORDER**
- 2. PRESENT**
- 3. REGRETS**
- 4. ABSENTS**
- 5. ADDITIONS TO AGENDA**
- 6. APPROVAL OF AGENDA**
- 7. DISCLOSURE OF CONFLICT OF INTEREST ISSUES**
- 8. APPROVAL OF MINUTES**
 - i. Board of Police Commissioners - April 1, 2026 **(TAB 1)**
 - ii. Board of Police Commissioners - Emergency Meeting - May 20, 2026 **(TAB 2)**
 - iii. Board of Police Commissioners - Emergency Meeting - June 11, 2026 **(TAB 3)**
- 9. PRESENTATIONS**

None
- 10. PUBLIC INPUT**
- 11. NEW BUSINESS**
 - i. BoPC Governance – Board Member Acknowledgement Form & Confidentiality Agreement **(TAB 4)**
 - ii. Department of Justice – Critical Incident Response **(TAB 5)**
 - iii. Quarterly Financials **(TAB 6)**
 - iv. Bridgewater and Truro Police Service – Thank You
- 12. UNFINISHED BUSINESS**
 - i. Annapolis Royal Police Service - Strategic Plan **(TAB 7)**
 - ii. Emergency Resource Guide **(TAB 8)**

13. DEPARTMENT REPORTS

- i. Chief's Reports

14. CORRESPONDENCE

15. IN CAMERA: Under Section Under Section 22(2) of the Municipal Government Act

Approval of Minutes

- i. In Camera - April 1, 2026 **(TAB A)**
- ii. In Camera - Emergency Meeting Minutes - May 20, 2026 **(TAB B)**
- iii. In Camera - Emergency Meeting - June 11, 2026 **(TAB C)**

BUSINESS ITEMS

- i. Security Issues **(TAB D)**

16. NEXT MEETING

December 9, 2026 at 10:00 am

17. ADJOURNMENT



**Board of Police Commissioners Meeting
Unapproved Minutes
April 1, 2026 @ 10:00 am**

1. Call to Order	Department of Justice Representative/Chair Stagg called the meeting to order at 10:00 am
2. Present	Department of Justice Representative/Chair Roy Stagg, Police Chief Mark Kane, Deputy Mayor Sybil Skinner-Robertson, Vice Chair Michael Tompkins, Councillor Heather Sadkowski, CAO Sandi Millett-Campbell and Recording Secretary Kim Dunning
3. Regrets	None
4. Absents	None
5. Additions to Agenda	New Business 11. iv. Canadian Association of Police Governors (CAPG) Report
6. Approval of Agenda	MOTION #BoPC2026-04-01-01 It was regularly moved and seconded to approve the agenda with the above addition. Motion carried.
7. Disclosure of Conflict of Interest Issues	None
Edits to the Minutes	None
8. Approval of Minutes	MOTION #BoPC2026-04-01-02 It was regularly moved and seconded to approve the December 10, 2025 minutes as presented by unanimous consent. Motion carried. MOTION #BoPC2026-04-01-03 It was regularly moved and seconded to approve the February 11, 2026 Special Meeting minutes as presented by unanimous consent Motion carried.

9. Presentation

None

10. Public Input

None

11. New Business

- i. Appoint New Chair and Vice Chair
Committee followed the procedure of appointing Roy Stagg as the new Chair by acclamation.

Committee followed the procedure of appointing Michael Tompkins as the new Vice Chair by acclamation.

- ii. Quarterly Financials
Everyone had reviewed the quarterly financials. Michael Tompkins asked if there is a way to get a more recent update going forward. CAO Millett-Campbell will check with Finance Department.

ACTION: Request to receive a newer update of financials

NAME: CAO Millett-Campbell

DUE: June 1, 2026

- iii. BoPC Meeting – June 10, 2026
Roy Stagg would like to move the meeting in June as they will be away, and they would like it moved to June 17, 2026. It was agreed to move it to June 18, 2026 at 10:00 am to allow everyone to attend.
- iv. Canadian Association of Police Governors (CAPG) Report
Chair Stagg advised that the documentation that was shared during a recent conference has now been added to the Town's SharePoint.

12. Unfinished Business

i. Strategic Plan

Chief Kane advised that they had reviewed the previous engagement session notes and added that youth engagement and crime prevention are priorities. Deputy Mayor Skinner-Robertson stated that mental health is also a big concern and need to establish what the roles should be for police officers. They also acknowledge that there are parts of communities that face challenges and everyone needs to feel safe and supported. Councillor Sadkowski added that there is a need to rationalize working in the community as some things don't impact us as much as it would others. There is also a further need to have a good relationship with the police and interaction with government. Chief Kane added the need to make sure everyone is represented. They are hoping that someone from the Pride committee might join the Board of Police Commissioners (BoPC), and CAO Millett-Campbell responded that there may be concerns with people feeling comfortable with the process, procedure, etc.

Vice Chair Tompkins added that they totally respect mental health, and there are rules the police have to follow, and they feel that this is the biggest problem in the Town. Deputy Mayor Skinner-Robertson suggested having documentation on where they can find support, etc. Chief Kane added that mental health will increase, and there are plans to bring in tactical security (body camera) that will help with communication and having designated mental health personnel to aid when needed. They added that the new bodycam will have the option to act as a translator for people who do not speak English. CAO Millett-Campbell advised that the following may be an option:

- Crime Prevention
- Under representation
- Youth
- Mental Health

It was agreed to focus on the following objectives:

- Vulnerable person registry – Chief Kane will work on this
- Information for mental health on the website, and paper copies available. Possibility of using QR codes – Deputy Mayor Skinner-Robertson will work on this with Councillor Sadkowski
- New technology priorities research on improving services (body cam, etc.) – Chief Kane will work on this

Chief Kane will include the above and provide a draft updated Strategic plan at the next meeting in June.

ACTION: Contact numbers, etc. for poster regarding mental health

NAME: Deputy Mayor Skinner-Robertson and Councillor Sadkowski

DUE: June 1, 2026

ACTION: Draft an updated Strategic Plan

NAME: Chief Kane

DUE: June 1, 2026

- ii. Board of Police Commissioners By-law Update
CAO Millett-Campbell advised that Council had approved the Board of Police Commissioners By-law (change department to service) and a copy has now been sent to the Department of Justice for their review/approval.

13. Department Reports

- i. Chief Reports

Chief Kane advised that they have been very busy:

- Mental Health call volume has increased

- Equipment is getting harder to procure
- Fuel budgets concerns
- Chaplain and an officer donated food to the youth program from their own pockets
- New training officer will graduate tomorrow in Prince Edward Island

Vice Chair Tompkins asked if the County of Annapolis has been contacted regarding their support/assistance for the school program. CAO Millett-Campbell responded that the school should be contacting the County directly. It was agreed for the police officer to have discussions with the school regarding this.

Chief Kane advised that there is a youth that is interested in volunteering with the police service this year.

14. IN CAMERA: Under Section Under Section 22(2) of the Municipal Government Act

MOTION #BoPC2026-04-01-04

It was regularly moved and seconded to move in camera at 11:05 am to discuss personnel matters and approve the in-camera minutes of December 10, 2025. **Motion carried.**

Councillor Sadkowki left the meeting at 11:19 am.

MOTION #BoPC2026-04-01-06

It was regularly moved and seconded to move out of camera at 11:29 am. **Motion carried**

15. Next Meeting
June 18, 2026 at 10:00 am

16. Adjournment

The meeting adjourned at 11:30 am

Roy Stagg
Chair

Kim Dunning
Recording Secretary



**Board of Police Commissioners
Emergency Meeting
Unapproved Minutes
May 20, 2026 @ 12:00 pm**

1. Call to Order	Department of Justice Representative/Chair Stagg called the meeting to order at 12:05 pm
2. Present	Department of Justice Representative/Chair Roy Stagg, Deputy Mayor Sybil Skinner- Robertson (Virtual), Vice Chair Michael Tompkins (arrived at 12:09 pm), Councillor Heather Sadkowski (Virtual), CAO Sandi Millelt-Campbell, Recording Secretary Laura Bright and Kim Dunning
3. Regrets	None
4. Absents	None
5. Additions to Agenda	None
6. Approval of Agenda	MOTION #BoPC2026-05-20-01 It was regularly moved and seconded to approve the agenda as presented. Motion carried.
7. Disclosure of Conflict of Interest Issues	None

8. **Presentation**
None

9. **Public Input**
None

In-camera

Under Section Under Section 22(2) of the Municipal Government Act

MOTION #BoPC2026-05-20-02

It was regularly moved and seconded to move in camera at 12:06 pm to discuss personnel matters. **Motion carried.**

MOTION #BoPC2026-05-20-03

It was regularly moved and seconded to move out of camera at 1:00 pm. **Motion carried.**

MOTION #BoPC2026-05-20-04

It was regularly moved and seconded that the Town of Annapolis Royal delegate all the Chief authorities and operational questions to the Bridgewater Police Service on behalf of Annapolis Royal. **Motion carried.**

10. Next Meeting

June 18, 2026 at 10:00 am

11. Adjournment

The meeting was adjourned at 1:00 pm

Chair
Roy Stagg

Recording Secretary
Laura Bright



**Board of Police Commissioners
Emergency Meeting
Unapproved Minutes
June 11, 2026 @ 12:00 pm**

1. Call to Order	Vice Chair Michael Tompkins called the meeting to order at 12:10 pm
2. Present	Vice Chair Michael Tompkins, Deputy Mayor Sybil Skinner-Robertson, Councillor Heather Sadkowski (Virtual), CAO Sandi Millett-Campbell, Recording Secretary Laura Bright Member of the Public: Roger Lindala (left at 12:11 pm, rejoined at 12:36 pm)
3. Regrets	Department of Justice Representative/Chair, Roy Stagg
4. Absents	None
5. Additions to Agenda	None
6. Approval of Agenda	MOTION #BoPC2026-06-11-01 It was regularly moved and seconded to approve the agenda as presented. Motion carried.
7. Disclosure of Conflict of Interest Issues	None

8. Presentation

None

9. Public Input

None

10. In-camera

Under Section Under Section 22(2) of the Municipal Government Act

MOTION #BoPC2026-06-11-02

It was regularly moved and seconded to move in camera at 12:11 pm to discuss personnel matters. **Motion carried.**

Member of the Public Roger Lindala left the meeting at 12:11 pm.

MOTION #BoPC2026-06-11-03

It was regularly moved and seconded to move out of camera at 12:35 pm. **Motion carried.**

Member of the Public Roger Lindala returned to the meeting at 12:36 pm.

MOTION #BoPC2026-06-11-04

It was regularly moved and seconded to recommend that Council hire Elizabeth (Liz) Montgomery as the Chief of Police to the Annapolis Royal Police Service effective Monday, June 15, 2026. **Motion carried.**

11. Next Meeting

BoPC agreed to defer the next meeting until September to give the new Police Chief time to settle in the role.

Next meeting is September 9, 2026 at 10:00 am.

12. Adjournment

The meeting was adjourned at 12:39 pm.

Vice Chair
Michael Tompkins

Recording Secretary
Laura Bright



CONFIDENTIALITY AGREEMENT
Board of Police Commissioners

During my term as a member of the Annapolis Royal Board of Police Commissioners, I may have access to confidential or sensitive information relating to the business, operations, personnel, investigations, deliberations, or other matters of the Board or the Town of Annapolis Royal.

I agree that I will not disclose, share, or discuss any such information with any unauthorized person, or in any place or manner where it may be overheard or otherwise accessed by unauthorized persons.

This confidentiality obligation continues after the end of my term as a member of the Annapolis Royal Board of Police Commissioners, except as required in the proper performance of my duties or as required by law. I acknowledge that any breach of this undertaking may result in the termination of my position with the Annapolis Royal Board of Police Commissioners and may also subject me to legal action.

Please sign below to acknowledge agreement to the above statement.

Signature

Name (Print)

Date



TOWN OF ANNAPOLIS ROYAL - BOARD OF POLICE COMMISSIONERS

Member Role, Responsibilities and Acknowledgement Form

Purpose

This form is intended to ensure that each member of the Town of Annapolis Royal's Board of Police Commissioners (Board) understands the role, responsibilities and limitations of Board membership under **Section 55 of the Nova Scotia Police Act**.

1. ROLE OF THE BOARD

In accordance with Section 55 of the Nova Scotia Police Act, the Board is responsible for providing:

- Civilian governance on behalf of Council in relation to the enforcement of law, maintenance of law and order, and prevention of crime within the municipality.
- Administrative direction, organization and policy required to maintain an adequate, effective and efficient police department.
- Oversight and direction concerning policing priorities, objectives and goals, in consultation with the Chief Officer.
- Oversight to ensure programs and strategies are established to implement approved policing priorities, objectives and goals.
- Consideration of community needs and values in policing priorities, objectives, goals, programs and strategies.
- A conduit between the community and police service providers.
- Recommendations respecting policies and administrative and organizational direction for the effective management of the police department.
- Review, with the Chief Officer, of information respecting complaints and internal discipline.
- Ensuring that a strategic plan and business plan are in place.
- Ensuring that the police department is managed by the Chief Officer according to best practices and operates effectively and efficiently.

These responsibilities are based on Section 55 of the Nova Scotia Police Act.

2. RESPONSIBILITIES OF AN INDIVIDUAL BOARD MEMBER

As a member of the Board, I understand that my responsibility is to participate in the **governance and oversight of the police service**, rather than its daily operation.

I agree to:

- Attend and actively participate in Board meetings.
- Review meeting materials and information provided to the Board.
- Participate respectfully and constructively in Board discussions and decision-making.
- Consider the interests and needs of the community when carrying out my responsibilities.
- Support the Board's approved policies, priorities, objectives and decisions.
- Maintain appropriate confidentiality regarding information received in my capacity as a Board member.
- Direct operational matters through the appropriate Board/Chief Officer structure rather than attempting to direct individual police officers or members.
- Bring concerns regarding policing services to the Board through the appropriate governance process.
- Understand and respect the statutory authority and responsibilities of the Chief Officer.
- Avoid interfering in specific police investigations, prosecutions or operational matters.
- Avoid becoming involved in individual personnel matters except where such matters fall within the Board's statutory authority.
- Act in accordance with the Nova Scotia Police Act, applicable municipal policies, Board policies and any other applicable legislation.

3. MATTERS OUTSIDE THE BOARD'S JURISDICTION

I understand that, under Section 55 of the Nova Scotia Police Act, the Board **shall not exercise jurisdiction** relating to:

- Complaints, discipline or personnel conduct, except in respect of the Chief Officer of the municipal police department;
- A specific prosecution or investigation; or
- The actual day-to-day direction of the police department.

Accordingly, I understand that an individual Board member does **not** have authority to:

- Direct a police officer or member regarding how they perform their duties;
 - Direct or interfere with an investigation;
 - Direct the handling of a specific complaint;
 - Direct the outcome of a prosecution or enforcement matter;
 - Assign duties to police personnel;
 - Give operational instructions to police personnel; or
 - Represent personal direction or opinion as a direction of the Board.
-

4. GOVERNANCE AND OPERATIONAL BOUNDARIES

I understand that the Board establishes governance direction, policies, priorities, objectives and goals, while the **Chief Officer is responsible for the operational management and day-to-day direction of the police department.**

I understand that my role as a Board member **is limited to administrative direction, organization and policy required to maintain an adequate, effective and efficient police service under Section 55 of the Nova Scotia Police Act.**

I understand that **day-to-day direction and operational control of police department members rests with the Chief of Police.**

This distinction is essential to maintaining appropriate civilian governance while preserving the operational independence and accountability of the police service.

MEMBER ACKNOWLEDGEMENT

I, _____, acknowledge that I have read and understand the role, responsibilities and limitations of membership on the Town of Annapolis Royal's Board of Police Commissioners.

I acknowledge that:

- I have reviewed the responsibilities of the Board under **Section 55 of the Nova Scotia Police Act**.
- I understand the distinction between **governance, policy and administrative oversight** and **police operational matters**.
- I understand that I must not interfere with the day-to-day direction or operational control of the police department.
- I understand that I must not direct individual police officers or members in the performance of their duties.
- I understand that I must not interfere in a specific investigation or prosecution.
- I understand the limits of the Board's jurisdiction regarding complaints, discipline and personnel conduct.
- I agree to conduct myself in a manner consistent with the Nova Scotia Police Act and the role of the Board.
- I agree to respect Board decisions and the appropriate relationship between the Board and the Chief Officer.
- I understand that my authority as an individual Board member is limited and that I do not have authority to act independently on behalf of the Board unless specifically authorized.

By signing below, I acknowledge that I have read, understand and agree to comply with the role, responsibilities and limitations of a member of the Town of Annapolis Royal's Board of Police Commissioners, including the requirements and limitations set out in **Section 55 of the Nova Scotia Police Act**.

Member Name: _____

Witness/Chair: _____

Signature: _____

Signature: _____

Date: _____

Date: _____



News release

Province Investing in Stronger Critical Incident Response

27 August 2026 | 10:01 AM

[Justice](#)

The Province is investing in stronger, more consistent critical incident response to make sure that, no matter where they live, Nova Scotians are protected by police who are prepared for the most serious and complex incidents.

Critical incident response may be required during situations such as armed or barricaded person, hostage incidents, or other events involving an immediate and significant risk to the public or responding officers. Depending on the situation, the response may include specialized skills and equipment such as critical incident command, tactical response, explosive disposal, crisis negotiation, vehicles, communications technology and police dogs.

The Province will fund the RCMP to provide these services to eight municipal policing agencies with a population of less than 15,000 people. The municipalities receiving these additional services are Amherst, Annapolis Royal, Bridgewater, Kentville, New Glasgow, Stellarton, Truro and Westville. The services are available immediately.

"Nova Scotians deserve safe communities and police services to be ready to respond to the most serious and high-risk incidents, no matter where they live," said Scott Armstrong, Attorney General and Minister of Justice. "That's why we're making sure those services are formally in place provincewide. It's an important public safety measure that strengthens readiness to respond when dangerous situations arise. It also builds on our broader work to modernize policing in Nova Scotia."

Along with the new police billing model, this change helps deliver on the Province's commitment to make sure appropriate policing staff levels are in place across the province as recommended in the Nova Scotia Comprehensive Policing Review. It also responds directly to the Mass Casualty Commission recommendation to ensure specialized policing services are adequate, effective and efficiently organized to meet provincial demand.

Quote:

"This investment is a significant step forward for public safety in Nova Scotia. We are thankful that communities our size do not often face situations that require specialized critical incident resources. However, it is essential that these capabilities are available when high-risk situations occur, working with our officers to resolve serious incidents. This is a practical and collaborative approach that strengthens policing across the province."

— *David MacNeil, Truro Chief of Police*

Quick Facts:

- the Province will invest more than \$1 million per year for this critical incident response service, starting in 2027-28
- RCMP members will be added to emergency response teams, police dog services and explosive disposal

services

- the Province will continue to work with the RCMP to finalize staffing, training, equipment and regional deployment plans

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Additional Resources:

News release – Province Commits to Public Safety

Improvements Following Policing Review:

<https://news.novascotia.ca/en/2025/06/25/province-commits-public-safety-improvements-following-policing-review>

News release – Improving Public Safety with New Police

Billing Model for Municipalities:

<https://news.novascotia.ca/en/2026/07/29/improving-public-safety-new-police-billing-model-municipalities>

Shaping the Future: Policing in Nova Scotia:

<https://novascotia.ca/just/Publications/docs/policing-review-shaping-future-2025-06-en.pdf>

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**Attorney General
Justice
Office of the Minister**

PO Box 7, Halifax, Nova Scotia, Canada B3J 1T0 • Telephone 902-424-4030 • JustMin@novascotia.ca

August 27, 2026

Via Email: arpd.montgomery@annapolisroyal.com

Chief Montgomery
Annapolis Royal Police Department
285 George Street
Annapolis Royal NS B0S 1A0

Dear Chief Montgomery:

Re: Critical Incident Response Standard — Finding of Non-Compliance and Required Service Arrangements

I am writing in my capacity as Attorney General and Minister of Justice to share an update on the Critical Incident Response audit initiated under section 6(e) of the *Nova Scotia Police Act* and related to the Critical Incident Response Standard of the *Nova Scotia Policing Standards*.

The purpose of this audit was to assess whether your police agency has the required critical incident response capabilities or has established formalized access to those capabilities through another police service that has been approved by the Department of Justice. Based on the documents requested, received, and reviewed to date as part of Phase One – Document Review, the Department has completed a high-level assessment of your police service's current Critical Incident Response capacity and formalized access arrangements. The Department has determined that your police service has not met the requirements of Phase One of the audit process. The Department has determined that Phase Two – Fieldwork will not proceed at this time.

Public safety must always be our paramount concern. Critical incident response is among the most high-risk, technically complex, resource-intensive, and operationally consequential areas of policing. It requires continuing specialized training, equipment, command capacity,

operational readiness, and immediate access to capabilities that may be required in circumstances involving significant risk to public and officer safety.

The Province recognizes that it is not feasible for every municipal police agency, particularly small and medium-sized agencies, to independently maintain every policing capability in-house. As a municipality with a population of less than 15,000 people, the Province through the provincial police is prepared to take a direct role in supporting access to critical incident response capabilities. This support recognizes both the operational importance of these services and the practical limitations faced by smaller police agencies. It also reflects the Province's commitment to ensuring greater consistency, reliability, and public safety readiness across Nova Scotia.

Commencing immediately, the RCMP will provide critical incident response capabilities to your police agency without additional cost to your municipality. Before December 21, 2026, your municipality will be required to enter into a formal agreement with the Province and with the RCMP outlining the scope of Critical Incident Response services that will be provided as well as reporting requirements.

We will continue our work in auditing the *Nova Scotia Policing Standards*. Compliance with provincial policing standards is not optional. The *Standards* establish the base minimum requirements necessary to ensure that basic public safety needs are met in every community. Municipalities with their own police agencies must ensure that those agencies meet the required standards. Where a police agency cannot meet those standards independently, the municipality and police agency must contract for the necessary services through an appropriate service provider, at their own cost.

Officials from the Department's Public Safety and Security Division will contact your police service directly to discuss implementation requirements, timelines, service arrangements, and associated administrative matters. The Department will also engage with your municipality and Board of Police Commissioners, as appropriate, to ensure that the required arrangements are clearly understood and implemented in a timely manner.

In addition, officials from the Public Safety Audit Function within the Public Safety and Security Division will contact you and your Board of Police Commissioners to review the observations and findings identified through Phase One of the Critical Incident Response audit.

The Province recognizes that these requirements represent a change for the Annapolis Royal Police Department and for the municipality. However, this direction is necessary to ensure compliance with provincial policing standards, to address identified public safety concerns, and to ensure that residents continue to have access to the specialized policing capabilities required during serious and complex incidents.

The Province expects your full cooperation in taking the steps required to formalize access to Critical Incident Response services through the Provincial Police Service. This work is essential

to ensuring that policing services in Nova Scotia are adequate, effective, operationally sound, and capable of meeting contemporary public safety needs.

Sincerely,

A handwritten signature in blue ink, reading "Scott Armstrong". The signature is fluid and cursive, with the first name "Scott" and last name "Armstrong" clearly legible.

The Honourable Scott Armstrong, M.L.A.
Attorney General and Minister of Justice

cc: Hayley Crichton, Executive Director, Public Safety and Security Division
Chris MacNeil, Managing Auditor, Public Safety and Security Division
Sandi Millett-Campbell, Municipal Chief Administrative Officer

Town of Annapolis Royal

Fiscal Year Period April 01,2026 To July 31,2026

FUND01 - Town - Operating



		AcctName	Current Month	Fiscal YTD	YTD Budget	% Used	Prior YR YTD	Annual Budget
INCM	REVENUE							
I001	FUND 1 - INCOME							
I 01-13352Z		CR. Checks/Parking infractions - ARPD	\$ 87.02	\$ 261.54	\$ 1,666.68	15.69	\$ 5,514.03	\$ 5,000.00
I 01-15200Z		Fines	\$ 176.50	\$ 1,880.51	\$ 2,000.00	94.03	\$ 3,452.44	\$ 6,000.00
I 01-13350Z		Department of Justice	\$ 25,000.00	\$ 50,000.00	\$ 50,000.00	100.00	\$ 50,000.00	\$ 100,000.00
EXPN	EXPENSES							
X030	PROTECTIVE SERVICES							
X035	POLICE PROTECTION							
E 01-22120B		Police - Salaries Overtime	\$ 822.65	\$ 6,185.93	\$ 2,500.00	247.44	\$ 925.30	\$ 7,500.00
E 01-22120C		Police Stand-By Pay	\$ 2,191.47	\$ 8,302.45	\$ 9,166.68	90.57	\$ 7,519.72	\$ 27,500.00
E 01-22120D		Police Stats Pay	\$ 0.00	\$ 162.05	\$ 3,666.68	4.42	\$ 3,133.28	\$ 11,000.00
E 01-22120Z		Police - Salaries	\$ 22,018.45	\$ 89,878.65	\$ 112,680.00	79.76	\$ 113,888.41	\$ 345,000.00
E 01-22121Z		Police Christmas Bonuses	\$ 0.00	\$ 0.00	\$ 0.00	0.00	\$ 0.00	\$ 600.00
E 01-22122Z		Police - EI	\$ 509.46	\$ 2,208.31	\$ 3,005.60	73.47	\$ 2,662.73	\$ 9,016.84
E 01-22123Z		Police - CPP	\$ 1,324.97	\$ 5,667.58	\$ 7,754.84	73.08	\$ 6,979.65	\$ 23,264.50
E 01-22124Z		Police EAP	\$ 0.00	\$ 93.47	\$ 221.40	42.22	\$ 140.40	\$ 221.40
E 01-22125Z		Police Pension	\$ 976.52	\$ 3,186.49	\$ 5,899.04	54.02	\$ 6,257.84	\$ 17,697.12
E 01-22129Z		Police Medical	\$ 0.00	\$ 1,230.87	\$ 2,011.64	61.19	\$ 1,960.02	\$ 6,034.86
E 01-22130Z		Police Workers Compensation	\$ 0.00	\$ 3,259.75	\$ 4,796.28	67.96	\$ 5,082.62	\$ 14,388.80
E 01-22131Z		Police Group Insurance	\$ 21.58	\$ 467.84	\$ 1,000.00	46.78	\$ 989.44	\$ 3,000.00
E 01-22134Z		Auxiliary Police Officers	\$ 0.00	\$ 0.00	\$ 0.00	0.00	(\$ 966.58)	\$ 1,000.00
E 01-22170B		Police Vehicle Maintenance	\$ 1,647.94	\$ 4,853.45	\$ 2,000.00	242.67	\$ 2,280.78	\$ 6,000.00
E 01-22170C		Police Vehicle Fuel	\$ 0.00	\$ 4,552.27	\$ 3,600.00	126.45	\$ 2,307.93	\$ 10,800.00
E 01-22170Z		Police Vehicle/Office Insuranc	\$ 0.00	\$ 4,855.65	\$ 5,029.00	96.55	\$ 5,029.00	\$ 5,029.00
E 01-22171Z		Police Equipment Maintenance	\$ 375.54	\$ 7,352.68	\$ 4,000.00	183.82	\$ 8,194.48	\$ 12,000.00
E 01-22180Z		Police Office NSP	\$ 275.75	\$ 635.53	\$ 700.00	90.79	\$ 597.65	\$ 2,100.00
E 01-22181Z		Police Heating Costs	\$ 0.00	\$ 107.55	\$ 83.32	129.08	\$ 43.36	\$ 250.00
E 01-22182Z		Police - Water Utility Costs	\$ 0.00	\$ 40.43	\$ 100.00	40.43	\$ 41.66	\$ 300.00
E 01-22190A		Police Investigations	\$ 0.00	\$ 0.00	\$ 250.00	0.00	\$ 0.00	\$ 750.00
E 01-22190B		Police Clothing	\$ 0.00	\$ 155.78	\$ 1,680.00	9.27	\$ 2,396.24	\$ 5,040.00
E 01-22190C		Police Supplies	\$ 438.93	\$ 1,268.01	\$ 1,166.68	108.69	\$ 3,136.62	\$ 3,500.00
E 01-22190D		Police Travel And Conference	\$ 250.00	\$ 276.83	\$ 275.00	100.67	\$ 874.86	\$ 4,000.00
E 01-22190E		Police Civil Forfeiture Grant Program	\$ 0.00	\$ 0.00	\$ 0.00	0.00	\$ 1,897.21	\$ 0.00
E 01-22190F		Police Books And Fees	\$ 0.00	\$ 0.00	\$ 91.68	0.00	\$ 0.00	\$ 275.00
E 01-22190G		Police Training And Courses	\$ 0.00	\$ 0.00	\$ 0.00	0.00	\$ 0.00	\$ 10,500.00
E 01-22190H		Police Prosecution Fees	\$ 0.00	\$ 0.00	\$ 0.00	0.00	\$ 0.00	\$ 4,725.00
E 01-22190I		DNA Analysis	\$ 0.00	\$ 0.00	\$ 0.00	0.00	\$ 0.00	\$ 1,050.00
E 01-22190K		Lock-up RCMP	\$ 0.00	\$ 0.00	\$ 0.00	0.00	\$ 0.00	\$ 630.00
E 01-22190L		Recruitment	\$ 0.00	\$ 192.14	\$ 0.00	0.00	\$ 0.00	\$ 0.00
E 01-22190M		RCMP PROS Computer System	\$ 3,543.20	\$ 3,543.20	\$ 0.00	0.00	\$ 5,834.13	\$ 6,300.00
E 01-22190N		North Mountain/Bell Radio Fee	\$ 35.41	\$ 113.29	\$ 110.00	102.99	\$ 103.88	\$ 3,780.00

E 01-22190O	POLICE CRIMINAL RECORD CHECKS	\$ 0.00	\$ 0.00	\$ 833.32	0.00	\$ 1,824.05	\$ 2,500.00
E 01-22190P	Police Cleaning	\$ 220.00	\$ 1,011.05	\$ 1,166.68	86.66	\$ 1,112.44	\$ 3,500.00
E 01-22190Q	Police IT Services	\$ 428.62	\$ 3,808.55	\$ 2,455.88	155.08	\$ 1,885.00	\$ 7,367.65
E 01-22190Z	Comm. Board Expenses	\$ 0.00	\$ 200.00	\$ 200.00	100.00	\$ 200.00	\$ 650.00
E 01-22192Z	Police OH&S	\$ 120.47	\$ 7,652.57	\$ 7,500.00	102.03	\$ 0.00	\$ 9,200.00
Totals For: X035		35,200.96	161,262.37	183,943.72	87.67	186,332.12	566,470.17
X040 LAW ENFORCEMENT							
E 01-22200B	Police Telephone Expense	\$ 115.99	\$ 231.28	\$ 166.68	138.76	\$ 115.29	\$ 500.00
E 01-22200D	Police Radio Expenses	\$ 0.00	\$ 50.00	\$ 83.32	60.01	\$ 26.00	\$ 250.00
E 01-22200F	Police Office - Cell Phone	\$ 163.17	\$ 1,371.61	\$ 600.00	228.60	\$ 585.86	\$ 1,800.00
E 01-22200Z	Police Answering Service Exp.	\$ 0.00	\$ 0.00	\$ 0.00	0.00	\$ 0.00	\$ 12,500.00
Totals For: X040		279.16	1,652.89	850.00	194.46	727.15	15,050.00



Strategic Plan
Annapolis Royal Police Service
2026 - 2030

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Introduction

In 2020 the Town of Annapolis Royal Mayor & Council made it aware that they were looking to create a strategic plan and held its first strategic planning sessions as a result. In 2025 the Annapolis Royal Police Service will enter a new 4-year strategic planning cycle which when completed will look at a 4-year strategic/vision plan. The following plan can be created and followed to gather the information required to establish our core services, key strategic priorities and set goals for the next 4 years.

Phase 1: Orientation and background, review of organizational documents.

Phase 2: Investigation/Research & Development: A review of best practice occurring in policing around strategic planning to be undertaken. We must review Town of Annapolis Royal demographics, Statistics Canada, crime analyses, and the Nova Scotia Police act for input and direction for our strategic plan.

Phase 3: Public/Employee Input: In this phase we conducted a Community Survey, focus group sessions with the Annapolis Royal Police Board of Commissioners, residents and Annapolis Royal Police Service staff was held in May 2025. We use this to assist in establishing our core services, key strategic priorities, and organizational goals. Our mission and vision are to be reviewed to determine relevancy and re-commitment to our purpose.

Phase 4: Strategic Plan Finalization: A draft report to be compiled and submitted to Annapolis Royal Police Board of Commissioners for approval. Once approved, the strategic plan will be implemented. Each month the Chief Constable will report to the Commission outcomes and outputs from the work completed by the Annapolis Royal Police Service. This reporting mechanism allows our governance body to see where the resources spent on policing are having an impact.

This should result in reflecting our mission and vision statement and what we value as an organization. This is followed by the identification of what we believe is what we do as a police service and our core services. Within these core services are key strategic priorities. Within each key strategic priority, we must establish specific, measurable, attainable, relevant and timely objectives. Each objective must be assigned to a person to be the champion. We would then have a set path for us to follow. We have an

organization that is up to the challenge and staff that are willing to work hard to achieve our objectives, and report to the community our progress.

Mission

THE ANNAPOLIS ROYAL POLICE SERVICE ESTABLISHED IN CIRCA 1825 AIMS TO PROVIDE THE BEST QUALITY OF SERVICE TO THE CITIZENS WE SERVE. WE STRIVE TO INFORM, INVOLVE AND PROTECT THE COMMUNITY OF THE TOWN OF ANNAPOLIS ROYAL

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Vision

WE, THE MEMBERS OF THE ANNAPOLIS ROYAL SERVICE, BELIEVE THAT:

- police work is performed through relationships.
- there needs to be a partnership between the police and the community.
- we exist to serve and are, therefore, accountable to the community.
- the citizens of the Town of Annapolis Royal are the ultimate consumers of police services and should be provided the opportunity for input into our priorities; we must determine community concerns and be proactive in the community to address those concerns.
- every effort must be made to inform the community of what we are doing and the results of our efforts.

The Annapolis Royal Police Service believes in community policing not as a program that we must institute but as a concept by which we operate daily. We believe that we serve and are, therefore, accountable to the community. Our goal is to determine community concerns and to be proactive in the community to address those concerns. Therefore, we know that every effort must be made to inform the community of what we are doing and the results of our efforts.

The members and staff of the Annapolis Royal Police Service recognize the need to display a professional image if we are to represent the Town of Annapolis Royal as their police service. We believe that each employee will need not only the training and equipment to do their job but the support and respect of the community. We understand that this requires a great deal of work but are determined to succeed. We take pride in our progress towards this operating philosophy.

Values

As a group we need to set core values which we believe should reflect our common goals, as an organization and as individuals, consistently try to apply in order to achieve excellence in policing.

Honesty

We believe in an honest work environment that encourages trust and respect of fellow employees, as well as that of the community.

Integrity

We believe that our actions should be based on an internally consistent framework of principles, and, furthermore, that everything we do as a police service or as individuals is based on our defined set of core values.

Compassion

We believe that we should treat each other as employees, as well as those in the community for which we serve, with kindness and empathy.

Accountability

We believe that our actions as a police service and individuals should be transparent and that we are responsible for our decisions and policies. We understand that we are accountable and answerable to the Town of Annapolis Royal, our governing body, and to each other.

Professionalism

We believe that we should adhere to the highest standards of professionalism and that we should maintain our standards through reflection, review, and audits.

Core Services

Policing Services

The Annapolis Royal Police Service provides a full continuum of policing services to the Town of Annapolis Royal. From the enforcement of disturbances and bylaws, through criminal investigation, we are trained and equipped to handle all but the most complex crimes. Where we need assistance, we have the ability of reaching out to our Provincial policing partners. The Annapolis Royal Police Service believes in the principals of community policing that are enshrined in all we do to ensure public safety in our community.

Public Safety Dispatch and Support

We are currently using the service of Bridgewater police dispatch for our calls for service, enquiries and all 911 emergency calls. This service is also vital for the safety of our officers.

Community Support

The Annapolis Royal Police Service is an integral partner to many of the professional services and programs in our community working together to promote community health and safety. The Annapolis Royal Police Service endeavors to promote and foster a positive relationship between our community and the police. By putting into practice our philosophies of community policing, the members of the Annapolis Royal Police Service perform community functions that can be considered non-traditional police roles. Some examples of this service include volunteering, sitting on committees, coaching sports, attending community events, and spearheading community programs.

Key Strategic Priorities

Community Safety Priorities

There are three areas where community safety is a priority

1. **Public:** the public deserve to feel safe in their homes and in the community.
2. **Property:** people should feel confident that their property is safe and secure from vandalism and theft
3. **Police:** police officers should be well trained and equipped to reasonably respond to threats against their person or those in communities who chose to harm others or themselves.

Community Involvement

Crime prevention is a community responsibility and relationships need to exist to ensure community safety.

Partnerships with others in law enforcement

The Town of Annapolis Royal is subject to crime pressures similarly faced by other communities in Nova Scotia. Law enforcement must work collaboratively to deal with the ever-increasing demands on police resources and where possible, utilize specialized policing units to accomplish community safety.

Communication: both internal and external to the organization

To ensure community safety, resources must be available to police. The Annapolis Royal Police Board of Commissioners governs the Annapolis Royal Police Service and must be informed of the activities of the police service, trends occurring in the community, and given a report card of policing efficacy. When requested or required reports to the Board, and in turn through the Board to the Council are integral in maintaining communication.

Community Collaboration Priorities

Partnerships with professional organizations i.e.: RCMP, other police agencies, health authorities, school boards and Fire Departments must be reviewed and analyzed to ensure they are working.

School Resource Officer Program needs to be implemented.

Law Enforcement/Police Partnerships should be examined where we can leverage opportunities to bring about new activities to make policing service more sustainable.

Community groups need to be engaged to ensure those that are most vulnerable are protected.

Media engagement is crucial to advise the public of our efforts as a police agency and to inform the public regarding public safety concerns or issues.

Community Awareness Priorities

Social media is a relatively new phenomenon that can assist the police. With the benefits of social media comes the need to resource and take care of social media sites. Furthermore, we must be aware of the impact that social media has on criminality in our community and that it can be used to commit crimes as well as solve them.

Professional standards and assessing the number public complaint/compliments are long standing methods of determining community support, officer conduct and public satisfaction. Having a records management system that records professional standards investigations allows for accurate reporting both internally and externally to the organization.

Collection and dissemination of information to the public is crucial. Feedback from our stakeholders indicates that some of the public is not aware of who we are, and what we do.

People and Technical Professionalism Priorities

Staying modern and current is important in policing and for our purposes is divided into two categories:

1. Human Resources means providing adequate and effective training to police officers, ensuring hiring standards are maintained and followed, employees are supported in work life balance, and performance assessment is completed.
2. Technology means ensuring that technological advances are reviewed and that the opportunities that technology provides are examined and put in place when needed or required.

Safe work practices are of utmost importance to the employees of the Annapolis Royal Police Service. Maintaining an active and audited safety program is essential.

Nova Scotia Policing Standards compliance is important and the audits plus the suggestions for improvement are seriously considered and applied where needed.

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Objectives

Community Safety Priorities

Executive Summary

The Annapolis Royal Police Service (ARPS) Strategic Plan 2025–2029 provides a clear framework to guide policing priorities, operations, and community engagement over the next five years. As a small municipal police service in Nova Scotia, ARPS is uniquely positioned to deliver responsive, community-focused policing built on strong relationships, trust, and collaboration.

This plan reflects current policing challenges, local community needs, and evolving expectations of law enforcement.

It emphasizes a proactive, prevention-based approach while maintaining a commitment to public safety, accountability, and professionalism.

Through engagement with leadership priorities and community considerations, ARPS has identified four key strategic priorities that will guide decision-making and resource allocation:

- **Crime Prevention & Community Safety**
Enhancing public safety through proactive policing, increased visibility, and collaboration with regional partners to reduce crime and improve response to community needs.
- **Equity, Inclusion & Community Representation**
Strengthening trust and ensuring fair, unbiased policing by engaging with underrepresented groups and promoting inclusivity within both the organization and the community.
- **Youth Engagement & Early Intervention**
Building positive relationships with youth and working with schools and community partners to prevent crime through early intervention and outreach.
- **Mental Health Response & Community Wellbeing**
Improving responses to mental health related calls through partnerships with health and social services while supporting the wellbeing of ARPS members.

This Strategic Plan is grounded in measurable objectives and performance indicators that will allow ARPS to track progress and remain accountable to the community it serves. Success will not be measured solely by enforcement outcomes, but also by the strength of community relationships, levels of public trust, and the effectiveness of collaborative partnerships.

The Annapolis Royal Police Service remains committed to delivering professional, transparent, and responsive policing.

Through this plan, ARPS will continue to adapt to emerging challenges while maintaining its core mission of protecting life, property, and the safety of all residents and visitors.

1. Crime Prevention & Community Safety

Objective	Responsible	Measurement (KPI)	Timeline	Budget
Increase visible policing (foot/bike patrols)	Chief / Sgt	+15% patrol hours	2025–2029	Within e
Reduce property crime and repeat calls for service	Chief	Crime stats / repeat call tracking	Ongoing	Within e
Strengthen partnerships with RCMP and local agencies	Chief	# joint initiatives	Ongoing	Within e
Enhance seasonal policing during peak tourism periods	Sgt	Deployment analysis	Annual	Within e

2. Equity, Inclusion & Community Representation

Objective	Responsible	Measurement (KPI)	Timeline	Budget
Deliver annual cultural awareness training	Chief	100% completion	Annual	Training budge
Increase engagement with underrepresented groups	Chief / Members	# meetings/events	Ongoing	Minimal
Promote fair policing practices	Chief	Complaint reviews	Annual	Within existing
Participate in diversity initiatives	Chief	Participation tracking	Ongoing	Within existing

3. Youth Engagement & Early Intervention

Objective	Responsible	Measurement (KPI)	Timeline	Budget
Increase school engagement	Members	# visits	Annual	Within existing
Strengthen partnerships with youth orgs	Chief / Members	# partnerships	Ongoing	Minimal
Reduce youth involvement in crime	Chief	Incident stats	Ongoing	Within existing
Participate in youth events	Members	# events	Annual	Within existing

4. Mental Health Response & Community Wellbeing

Objective	Responsible	Measurement (KPI)	Timeline	Budget
Provide crisis intervention training	Chief	100% trained	2025–2027	Training budg
Strengthen collaboration with health services	Chief	# referrals	Ongoing	Within existin
Reduce repeat mental health calls	Chief	Call tracking	Ongoing	Within existin
Support member wellness	Chief	Sick time trends	Ongoing	Within existin

EMERGENCY HELP RESOURCES

Annapolis Royal & Surrounding Area

Annapolis County · Digby County · Kings County, Nova Scotia

Updated: April 2026 | For immediate life-threatening emergencies always call 911



HOW TO USE THIS GUIDE

This document lists non-police emergency and support resources for residents of Annapolis Royal and surrounding communities. For urgent, life-threatening situations always call 911 first. For everything else, 211 is your best starting point — trained people who can help you find services are available 24/7 and can connect you to the right local service.

 **LIFE-THREATENING EMERGENCY → Call 911**

 **ALL OTHER HELP → Call or text 211 (24/7, toll-free: 1-855-466-4994)**

 Online directory: ns.211.ca | Emergency alerts: emergencyinfo.novascotia.ca

MENTAL HEALTH & CRISIS SUPPORT

Free, confidential mental health support is available around the clock. You do not need a referral to access the crisis lines below. If you are unsure where to start, call 211 and they will connect you.

Service / Organization	Phone / Contact	Hours & Coverage
 Crisis & Immediate Support		
Provincial MH & Addictions Crisis Line	1-888-429-8167	24/7 · Western Zone (Annapolis Valley, South Shore, South West)
Provincial MH Crisis (local)	902-429-8167	24/7 · Same service, local number
988 Suicide & Crisis Helpline	Call or text: 988	24/7 · Trauma-informed, live support
Kids Help Phone (ages 5–20)	1-800-668-6868 or text	24/7 · Confidential & anonymous
Health Link (nurse advice line)	811 (711 TTY)	24/7 · General health and mental health advice
 Ongoing Support & Intake		
NS Mental Health & Addictions Intake	1-888-429-8167	Mon–Fri 8:30am–4:30pm (Tue/Thu to 8pm)
CMHA Nova Scotia	902-466-6600 or 1-877-466-6606	Non-crisis mental health support & programs
Peer Support Phone Service	Call 211 to connect	Peer supporters with lived experience
Self Help Connection	902-466-2601	Support groups and self-help resources
Healthy Minds Cooperative	902-404-3504	Mon–Fri 9am–5pm · healthyminds.ca

DOMESTIC VIOLENCE, ABUSE & SEXUAL ASSAULT

All services below are free and confidential. If you are in immediate danger, call 911. Chrysalis House is the primary shelter serving Annapolis, Kings, and West Hants Counties and operates 365 days a year with no fees.

Service / Organization	Phone / Contact	Hours & Coverage
 Shelters & Crisis Lines		
Chrysalis House (shelter & crisis)	902-679-1922	24/7 · Serves Annapolis, Kings & West Hants Counties
Chrysalis House (toll-free)	1-800-264-8682	24/7 · Free shelter up to 6 weeks, no fees
Province-Wide DV Line	1-855-225-0220	24/7 · Province-wide referrals & crisis support
Chrysalis — Women's Outreach	902-679-8324	Outreach for women in the community
Chrysalis — Children's Outreach	902-680-6912	Support for children affected by domestic abuse
 Legal & Safety Orders		
Emergency Protection Order	1-866-816-6555	9am–9pm daily · Also via police or transition house
NS 211 — Legal Aid Referral	Call or text: 211	24/7 · Connect to legal advice for survivors
 Sexual Assault Support		
Sexual Assault Nurse Examiner (SANE)	1-833-577-7263 (1-833-577-SANE)	Acute medical care & evidence collection
Human Trafficking Hotline	1-833-900-1010	24/7 · National hotline
 Online & Additional Resources		
Chrysalis House website	chrysalishouseassociation.org	Resources, safety planning, support info
iHeal App	Search 'iHeal' in app store	Comprehensive resource for those experiencing abuse

SENIORS SERVICES

A range of services are available to help seniors live safely and independently at home, as well as support for caregivers and family members. The Annapolis West Health Foundation (AWHF) plays a key role in the local area, funding programs and providing subsidized medical transportation.

Service / Organization	Phone / Contact	Hours & Coverage
 Annapolis West Health Foundation (AWHF)		
AWHF — General Enquiries	902-532-4025	Annapolis Community Health Centre, lower level, 821 St. George St, Annapolis Royal
AWHF — Email	foundation-awhf@nshealth.ca	annapoliswesthealthfoundation.com
AWHF Van Transportation Program	902-532-4025 (book via TCTS)	Subsidized transport to medical appointments — Annapolis West catchment to Kentville & Halifax
 Government Home Care & Support		
NS Continuing Care / Home Care	1-800-225-7225	Home care assessments, personal care, nursing, equipment loans
NS Dept. of Seniors & Long-Term Care	1-800-225-7225	Programs, services & elder abuse reporting

Service / Organization	Phone / Contact	Hours & Coverage
Personal Alert Assistance Program	Call 211 to apply	Financial help for low-income seniors needing personal alert devices
NS Home Lift Program	1-800-225-7225	Loans mechanical lift systems to help seniors stay home safely
Caregiver Benefit (\$400/month)	1-800-225-7225 or novascotia.ca	Financial recognition for family caregivers of eligible seniors
 Elder Abuse & Safety		
Report Elder Abuse / Vulnerable Adults	1-800-225-7225	Report abuse or neglect of seniors in care or at home
Seniors Safety Program — 211	Call or text: 211	Home visits, fraud/scam prevention, Vial of Life program
Protection for Persons in Care	1-800-225-7225	Report abuse in health care facilities
 Caregiver Support		
Caregivers Nova Scotia	1-877-488-7390	Support, respite and resources for family caregivers — Valley Region
Alzheimer Society of NS	Call 211 to connect	Education, support groups and respite for dementia caregivers
 Private Home Care (Local)		
Annapolis Valley Home Care Ltd.	1-888-765-7544	Windsor to Digby — personal care, meals, companionship, palliative
Careforce Home Care	902-678-5393	Windsor to Middleton — nurse-supervised, flexible hours
Seniors Home Care by Angels	902-538-5577 or 1-833-538-5577	Windsor to Digby — personalized screened caregivers

HOUSING, SHELTER & HOMELESSNESS

If you or someone you know is homeless or at risk of losing housing, call 211 first to be connected to local resources. Project H.O.P.E. specifically serves Kings, Annapolis, and Digby Counties with one-on-one housing support.

Service / Organization	Phone / Contact	Hours & Coverage
 Housing Assistance		
Project H.O.P.E. (CMHA NS)	Call 211 to connect	Kings, Annapolis & Digby Counties — housing search, eviction prevention, tenancy support
NS Housing Authority — Annapolis Royal	Call 211 to connect	Public housing, affordable rental programs, emergency repair
211 Nova Scotia — Find Shelter	Call or text: 211	24/7 — locate available shelter beds near you
Annapolis Valley Coordinated Access (AVCAS)	Call 211 to connect	Connects homeless individuals with appropriate services — Digby to West Hants
 Utility & Emergency Help		
NS Power Outage Reporting	1-877-428-6004	24/7 — report power outages province-wide
Annapolis County Public Works	1-844-944-4074	After-hours emergency
Town of Annapolis Royal Public Works	902-526-2429	After-hours emergency
NS Dept. of Public Works (roads)	1-800-424-5620	After-hours road emergencies

FOOD BANKS & BASIC NEEDS

Most food banks ask that new clients call ahead and register on their first visit. If you are unable to access a food bank in person, call 211 — they can help identify home delivery options and additional emergency supports.

Service / Organization	Phone / Contact	Hours & Coverage
 Local Food Banks		
Bridgetown Food Bank	902-665-2858	7 Queen St, Bridgetown — access once per month
Salvation Army — Bridgetown	902-309-1843	17 Rink St, Bridgetown — emergency food, clothing, vouchers · Kingston to Weymouth incl. Digby Neck
Digby & Area Food Bank	902-378-4508	53 Mount St, Digby — access twice per month · Bear River to Ashmore incl. Digby Neck & Islands
Feed Nova Scotia — Find Food	Call 211 or feednovascotia.ca	24/7 — searchable directory of all food programs
 Meals & Other Basic Needs		
211 — Emergency Food Referral	Call or text: 211	24/7 — meal programs, emergency hampers, home delivery options
Salvation Army Bridgetown	902-309-1843	Emergency support including clothing — call & leave message

DISASTER RELIEF & EMERGENCY MANAGEMENT

Annapolis REMO (Regional Emergency Management Organization) coordinates disaster response for the county. Sign up for NS Emergency Alerts at emergencyinfo.novascotia.ca to receive notifications about wildfires, flooding, severe weather, and evacuation orders in your area.

Service / Organization	Phone / Contact	Hours & Coverage
 Local Emergency Management		
Annapolis REMO	902-532-0258 remo@annapoliscounty.ca	annapolisremo.ca — coordinates all county emergency response
NS Emergency Alerts	emergencyinfo.novascotia.ca	Sign up for wildfire, flood, weather & evacuation alerts
 Canadian Red Cross — NS		
Red Cross — Nova Scotia	1-800-418-1111 or redcross.ca	Emergency lodging, food, clothing & disaster recovery
 Utilities & Environment		
NS Power — Outages	1-877-428-6004	24/7 — power outage reporting
NS Natural Resources (wildfire / wildlife)	1-800-565-2224	24/7 — report wildfires, forest fires, dangerous wildlife
Environmental Emergencies	1-800-565-1633	24/7 — oil spills, gas leaks, chemical hazards
NS Environmental Health	1-877-936-8476	Public health & environmental safety concerns
Poison Control	1-800-764-7669	24/7 — poisoning emergencies
 Infrastructure — After-Hours Emergency		
Annapolis County Public Works	1-844-944-4074	Roads, drainage, county infrastructure
Town of Annapolis Royal Public Works	902-526-2429	Town roads and infrastructure

Service / Organization	Phone / Contact	Hours & Coverage
Town of Middleton Public Works	902-825-4449	Middleton town infrastructure
NS Dept. of Public Works (roads)	1-800-424-5620	Provincial highways & roads

ADDITIONAL CRISIS & SUPPORT LINES

The following provincial and national lines cover situations that may not fit the categories above. When in doubt, call 211 — they have access to a full directory of services and can help navigate the system.

Service / Organization	Phone / Contact	Hours & Coverage
 Specialized Crisis Lines		
NS 211 — All Services	Call/text 211 or 1-855-466-4994	24/7 · Every non-emergency social service in NS
Health Link — Nurse on Call	811 (711 for hearing impaired)	24/7 · Medical advice, referrals, mental health guidance
Kids Help Phone	1-800-668-6868 or text 686868	24/7 · Ages 5–20, confidential & anonymous
Men's Helpline (NS)	Call 211 to connect	Support for men in crisis including DV, mental health
Women's Helpline (NS)	Call 211 to connect	Support for women with safety and wellbeing concerns
All Genders Helpline (NS)	Call 211 to connect	Inclusive support line for any gender identity
Human Trafficking Hotline	1-833-900-1010	24/7 · National · Victims and survivors of trafficking
NS Tenant Rights / Housing Issues	902-424-8825	NS Residential Tenancies — landlord/tenant disputes
Disability Support (NS)	1-800-565-8280	Disabled Persons Commission — Halifax (provincial)
Veterans Affairs Canada	1-866-522-2122	Services & benefits for veterans and RCMP members

KEY WEBSITES

ns.211.ca — Full directory of community services in Nova Scotia (searchable by location)
annapolisremo.ca — Annapolis REMO emergency updates and preparedness resources
annapoliscounty.ca — Annapolis County emergency info, evacuation orders, shelter updates
chrysalishouseassociation.org — Domestic violence shelter and outreach (Annapolis/Kings/Hants)
annapoliswesthealthfoundation.com — AWHF seniors programs, van transport, health initiatives
mha.nshealth.ca — NS Mental Health & Addictions — services, intake, crisis line info
novascotia.ca/mental-health-and-wellbeing — Provincial mental health resources hub
emergencyinfo.novascotia.ca — Live emergency alerts for wildfires, floods, evacuations
redcross.ca/nova-scotia — Canadian Red Cross disaster services in Nova Scotia

 **LIFE-THREATENING EMERGENCY: CALL 911** | **ALL OTHER HELP: CALL OR TEXT 211 (24/7)** 